### **NATIONAL LIFE SAFETY GROUP**

#### PRIVACY STATEMENT

### 1. What information do we collect and what do we do with it?

When you enroll as a student or subscriber ("learner") on our site or related courses, as part of the enrolling process, we collect the personal information you give us such as your name, mailing address, email address and phone number.

Will may send you emails about our site and related course(s), registration, course content, your course progress or other updates.

We may also use your email to inform you about changes to the course, and for communication of other NLS Group services.

### 2. How do you get my consent?

When you provide us with personal information to become a learner on our site, make a purchase, or participate in the course, you imply that you consent to our collecting it and using it for that specific reason.

For a secondary reasons, such as NLS Group email marketing and surveys, you will have an opportunity to unsubscribe from this communication.

# 3. How do I withdraw my consent?

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at anytime, by contacting us at 905-647-794-5505 ext. 1 or e-mail solutions@nationallifesafetygroup.ca.

# 4. Payment

If you make a purchase on our site, we use a third party payment processor such as PayPal.

All direct payment gateways adhere to the standards set by brands like Visa, MasterCard, American Express and Discover.

# 5. Third Party Services

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

#### 5. Links

When you click on links on our course site, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

#### 6. Cookies

Cookies are files with a small amount of data that is commonly used as an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive.

Our website uses these "cookies" to collection information and to improve our service. You have the option to either accept or refuse these cookies, and know when a cookie is being sent to your computer. If you choose to refuse our cookies, you may not be able to use some portions of our service.

### 7. Security

We value your trust in providing us with your personal Information and strive to use commercially acceptable means of protecting it. There is no method of transmission over the internet, or electronic storage, that is 100% secure and reliable and therefore, we cannot quarantee its absolute security.

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

# 8. Age of Consent

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence.

### 9. Changes to this Privacy Policy

We reserve the right to modify this privacy policy at any time, so please review it frequently.

Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If our site or course is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.

### **QUESTIONS AND CONTACT INFORMATION**

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer at 905-647-794-5505 ext. 1 or email <a href="mailto:solutions@nationallifesafetygroup.ca">solutions@nationallifesafetygroup.ca</a>.